

Currently Supported Operating Systems (OS) by Type

Mobile Banking 4.6 Applications

iOS (Apple)

Downloadable app support is limited to:

- iPhone
- iPad

Due to OS/platform limitations, downloadable smartphone apps are configured to only allow installation if the device is running iOS 10 or higher. Similarly, downloadable tablet iPad apps only allow installation if the device is running iOS 10 or higher.

Android

Downloadable app support is limited to:

- Smartphone devices
- Tablet devices

Due to OS/platform limitations, downloadable smartphone apps are configured to only allow installation if the device is running Android 4.4 or higher. Similarly, downloadable tablet apps only allow installation if the:

- Device is running Android 4.4 or higher

Full Support

Platform / OS Version	Devices Tested	Smartphone Apps	Tablet Apps	Mobile Web
iOS 12	iPhone X, iPhone XS, iPhone XS Max	✓	✓	✓
Android 8.0 – Oreo	Samsung Note 9, Samsung S9, Samsung S9+, Pixel 2XL	✓	✓	✓

Partial Support

Platform / OS Version	Devices Tested	Smartphone Apps	Tablet Apps	Mobile Web
iOS 11	iPhone X, iPhone 7+, iPhone 7, iPhone 6+, iPhone 5s, iPad mini 4, iPad Air	✓	✓	✓
Android 7 (Nougat)	Google Pixel phone, S7/S7 Edge	✓	✓	✓
Android 6 (Marshmallow)	Nexus 6, Nexus 7 Tablet, Nexus 9 Tablet, Galaxy S7, Galaxy s7 Edge, Galaxy s6, Galaxy s6 Edge +	✓	✓	✓

Minimal Support

Platform / OS Version	Devices Tested	Smartphone Apps	Tablet Apps	Mobile Web
iOS 10	iPad Mini, iPad Air 2, iPad Pro, iPhone 7, iPhone 7+, iPhone 6S+, iPhone 5	✓	✓	✓
Android 9 ()		✓	✓	✓
Android 5 (Lollipop)	5.0: LG Nexus 5, Nexus 7 2nd gen, Nexus 6 5.1: Nexus 6, Nexus 7 Tablet, Nexus 9 Tablet, Galaxy Note 4, Galaxy s6, Galaxy s6 Edge +	✓	✓	✓
Android 4.4 (KitKat) Smartphone	Samsung Note 3, HTC One M7, Samsung S4	✓	N/A	✓
Android 4.4 (KitKat) Tablet	Samsung Tab Pro 8.4, LG G2, LG Pad 8.9, Samsung Tab3 8In, Samsung Tab 3 7in	N/A	✓	✓
Windows Phone 8.0 - 8.1	Nokia Lumia 900, Nokia Lumia 920	✗	✗	✓ (**)
Blackberry 6 - 10	9800 Torch, 9350, Z10	✗	✗	✓

(1) Mobile Web is not supported for early versions of iOS 6 (6.0 through 6.1.2) due to browser caching issues.

(2) Mobile Web is not supported for iOS 4.x and earlier.

**Account charts are unsupported

No Support

Platform / OS Version	Devices Tested	Smartphone Apps	Tablet Apps	Mobile Web
iOS 9.X and earlier				
Android 4.3 (Jellybean) and earlier				
Kindle Fire (Kindle HDX 7in)				

Web Browser Support

Device Type	Web Browser	Versions	Windows	Mac	iPad	Android Tablet
Desktop	Microsoft Edge	20.x, 21.x	✓			
	Microsoft Internet Explorer	11	✓			
	Google Chrome	46	✓	✓		
	Firefox	59	✓	✓		
	Safari	10		✓		
Tablet	Safari for iOS	9, 10			✓	
	Chrome for Android	56 (Android 6.0.1)				✓

MySNB Browser Version

Operating System	Microsoft Internet Explorer	Apple Safari®	Mozilla Firefox®	Google Chrome™
Windows 7	11.0	N/A	59.0	65.0
Windows 8.1	11.0	N/A	59.0	65.0
Windows 10	11.0, Edge	N/A	59.0	65.0
Mac OS X 10.11 (El Capitan™)	N/A	11.0	59.0	N/A
Mac OS X 10.13 (High Sierra™)	N/A	11.0	59.0	N/A
iPad®	N/A	9.2	N/A	N/A

SNBPro Browser Version

Operating System	Apple Inc. Safari®	Microsoft Internet Explorer®	Microsoft Edge®	Mozilla Firefox®	Google Chrome™
Windows 7 64 bit	—	11	—	56 or latest	61 or latest
Windows 8.1 64 bit	—	11	—	56 or latest	61 or latest
Windows 10 32 bit	—	11	41 or latest	56 or latest	61 or latest
Windows 10 64 bit	—	11	41 or latest	56 or latest	61 or latest
Mac OS X 10.12 (Sierra™)	11	—	—	—	—
Mac OS X 10.13 (High Sierra™)	11	—	—	—	—